

GOVERNMENT DEPARTMENTS AND AGENCIES, MOBILE PHONES, PROVIDERS, COST AND
AUDITS

2379. Mrs C.L. Edwardes to the Minister for the Environment

For all Agencies and Departments within the portfolio of the Minister, including the Minister's office -

- (a) who is the mobile telephone service provider;
- (b) for each of the financial years 2000/2001, 2001/2002 and 2002/2003, what is the monthly cost of mobile telephone calls; and
- (c) how often are individual mobile telephone accounts audited, to ensure that they are complying with guidelines?

Dr J.M. EDWARDS replied:

Ministerial Office

Please refer to the response provided by the Premier for question on notice 2375 of 16 December 2003.

Department of Conservation and Land Management

- (a) Telstra is the main provider of mobile telephone services for the Department based on value-for-money and coverage assessments. Mobile telephone services are purchased under the Government's mandatory Basic Telecommunications Services Contract.
- (b) The Department does not separate accounts for mobile and fixed telephones. It will not be possible to provide information about mobile telephone costs on a monthly basis for the financial years 2000/2001, 2001/2002 and 2002/2003 without a significant manual effort in each of the Department's offices.
- (c) As part of the normal process of incurring and certifying accounts payable invoices all mobile telephone accounts are reviewed before being paid. The Department has an internal circular incorporating the requirements of Premier's Circular 24/01 "Guidelines for the Management of Mobile Phones" that requires managers to undertake periodic reviews of mobile telephone use.

Department of Environmental Protection; Water and Rivers Commission

- (a) The Department of Environmental Protection (DEP) used to have a number of mobile phone suppliers such as One Tel, Orange, Vodafone, Telstra, and Optus. Currently, the DEP only has three service providers being Optus, Vodafone and Telstra. The DEP is looking to phase out the Vodafone service this financial year.

The Water and Rivers Commission has only had one service provider for mobiles which is Telstra.
- (b) The attached spreadsheet (Attachment 1) shows the monthly expenditure for all service providers for both the DEP and the Commission for the last 3 years. It is important to note that the purchase of handsets, car kits and other accessories are included in the monthly figures. All prices are ex-GST. [See paper No 2129.]
- (c) Individual mobile telephone accounts are audited monthly by both the DEP and the Commission as the tax invoices arrive. Staff members check the expenditure level before the tax invoice is paid.

Office of Water Policy

- (a) Telstra
- (b)

2000/01	2001/02	2002/03
July \$185.61	July 168.74	July \$93.02
August \$167.82	August \$186.04	August \$78.80
September \$171.20	September \$134.08	September \$121.74
October \$190.47	October \$157.35	October \$1345.09*
November \$248.14	November \$172.14	November \$89.92
December \$185.17	December \$119.73	December \$273.58
January \$170.67	January \$101.27	January \$101.76
February \$494.75	February \$114.11	February \$99.35
March \$292.15	March \$160.94	March \$166.19
April \$321.39	April \$139.42	April \$142.68
May \$224.24	May \$112.91	May \$124.58
June \$100.45	June \$121.00	June \$139.19

* The Coordinator of Water Services attended conferences overseas during this period.

- (c) Monthly upon receiving the statement.

Perth Zoo

- (a) The agency mobile service provider is Telstra.
- (b) For each of the financial years 2000/2001, 2001/2002 and 2002/2003 the monthly cost of mobile telephone calls for the agency was;

July 2000 \$607.12	July 2001 \$826.65	July 2002 \$1092.88
Aug 2000 \$662.64	Aug 2001 \$1267.35	Aug 2002 \$1125.75
Sept 2000 \$936.06	Sept 2001 \$1612.55	Sept 2002 \$759.70
Oct 2000 \$657.06	Oct 2001 \$927.80	Oct 2002 \$976.55
Nov 2000 \$1024.04	Nov 2001 \$1407.20	Nov 2002 \$1903.50
Dec 2000 \$691.91	Dec 2001 \$965.41	Dec 2002 \$917.55
Jan 2001 \$723.39	Jan 2002 \$2732.15	Jan 2003 \$1892.80
Feb 2001 \$501.50	Feb 2002 \$1061.03	Feb 2003 \$1238.15
Mar 2001 \$1392.54	Mar 2002 \$2087.05	Mar 2003 \$2052.95
April 2001 \$1699.21	April 2002 \$1389.09	April 2003 \$1172.55
May 2001 \$1616.68	May 2002 \$839.82	May 2003 \$832.90
June 2001 \$737.80	June 2002 \$657.85	June 2003 \$2834.10

- (c) The individual mobile telephone accounts are checked monthly for compliance with the agency's guidelines but are not audited by a third party.

Botanic Gardens and Parks Authority

- (a) Telstra.

2000/01	2001/02	2002/03
July \$1,029.94	July \$898.46	July \$723.97
August \$1,224.80	August \$1,434.97	August \$812.92
September \$947.66	September \$1,111.71	September \$1,548.40
October \$1,100.23	October \$1,806.91	October \$998.68
November \$1,448.80	November \$1,784.78	November \$1,200.42
December \$1,886.78	December \$1,018.29	December \$1,427.27
January \$1,992.06	January \$712.45	January \$2,217.09
February \$1,219.62	February \$1,227.64	February \$1,835.36
March \$641.69	March \$909.96	March \$996.64
April \$1,107.35	April \$1,226.95	April \$1,157.19
May \$1,173.93	May \$774.98	May \$963.00
June \$1,340.95	June \$653.58	June \$1,229.73

- (c) The mobile phone accounts are viewed monthly to ensure that they are comply with the guidelines.